



# Community Participation Policy

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## **1. PURPOSE STATEMENT**

***The Community Participation Policy will:***

- *Define a clear participation procedure that involves the community within the Wondai RA1 Coverage area in order to determine the impact of the decisions, projects and operations on the community.*
- *Assist CROW FM in identifying the impact of its decisions, projects and operations on the Community.*
- *Assist CROW FM to work openly and transparently with the community.*
- *Provide a mechanism of evaluation and improvement for community participation.*

## **2. INTRODUCTION**

*The concept of Community Participation broadly captures public processes in which the community and other interested parties are involved in contributing to CROW FM'S broadcasting operations. True participation entails a more active exchange of information between CROW FM and Wondai RA1 Coverage Area.*

*CROW FM acknowledges that community participation is an important strategy in delivering more effective community broadcasting and understanding the needs of the community. Effective participation underpins CROW FM'S core values.*

### ***Mission and Vision***

*CROW FM'S core broadcasting values embody*

- *Consult*
- *Engage*
- *Involve*
- *Collaborate*
- *Inform*

*These values and principles are the basis of the procedure attached to this policy (Appendix A)*

### **3. BACKGROUND**

*The Community Participation Policy is aimed at promoting effective participation in CROW FM'S decision-making internally and within the RA1 Wondai Community.*

***The Participation Framework includes the following elements:***

- *Community Participation Policy stating CROW FM'S commitment and principles for effective community participation.*
- *Community Participation procedures to provide volunteers/staff with guidelines for effective community participation.*
- *Community Participation information available to the community of the Wondai RA1 Coverage Area to provide information and advice on become involved in the operations of CROW FM.*

### **4. LEGISLATIVE BACKGROUND**

*The **Community Broadcasting Codes of Practice 2008** provide guidelines from which to engage the Community within the RA1 Wondai coverage area. In relation to community participation and engagement CROW FM will ensure this is consistent with our Community Engagement Policy and Constitution in relation to:*

- ***Consultation & Communication:*** *We will consult and communicate with our community and actively listen to and respond to their input.*
- ***Openness & Accountability:*** *We will be transparent, accessible and fair.*
- ***Community Advocacy:*** *We will respect the interests of the community and be a voice for the Wondai RA1 Coverage Area.*

*The Participation Framework does not replace any existing statutory requirements under the Act.*

## **5. POLICY STATEMENT**

*CROW FM undertakes to encourage and facilitate clearly defined community participation in its decision-making processes, with the aim of involving people appropriately and working openly and transparently with our community. The aim is consistent with CROW FM'S Corporate Governance policies.*

*CROW FM supports community participation as a means for to make better decisions by giving due consideration to the impact on, interest and concerns of all the Wondai RA1 community.*

*CROW FM is committed to making community participation integral to its normal policy making practices and operations.*

*CROW FM will seek community input on issues that impact on and interest the community as individuals, groups or organisations, at the earliest possible stage.*

*CROW FM acknowledges that community participation is an important strategy in delivering more effective services and undertaking responsive planning and development.*

## **6. PARTICIPATORY VALUES AND PRINCIPLES**

### ***Participatory Values:***

*Participation involves gathering information, preparing alternatives, including different values, different views and alternative programming solutions, in order that the decision made by CROW FM is informed and well considered.*

*The public should be consulted and engaged in decisions about actions that impact the Broadcasting of Radio Crow FM 90.7.*

*Community participation includes a commitment that the community's contribution will be considered in the decision making process.*

*Community participation recognises and communicates the needs and interests of all participants.*

*Community participation seeks out and facilitates the involvement of those potentially affected by or interested in a decision.*

*Community participation provides participants with information they need to participate in a meaningful way at CROW FM and communicates to participants how their input affected the decision.*

## ***Principles:***

*CROW FM will actively seek the feedback the community can give on the type and effectiveness of radio services proposed and the participation processes.*

*CROW FM acknowledges the valuable role the community can play in working with CROW FM to set priorities, so that they accord with community needs.*

*CROW FM approaches community participation from an impartial perspective, free from bias toward any sponsor involved in the processes.*

*CROW FM'S participation processes will be designed to enable individuals and groups with the WONDAI RA1 Coverage Area to actively participate.*

*Participation processes will include the definition of and gathering of information about the needs, an assessment of the likely impact on the programming of Crow Fm.*

*Sufficient time frames and resources will be allocated to participation processes.*

*Timely and meaningful feedback about the results of the participation process will be provided to those who participated.*

*Participation processes will be evaluated by seeking feedback from those involved.*

*Volunteers and Staff and other personnel involved in implementing participation processes will be appropriately trained to undertake their assigned tasks.*

*The rationale for any decisions made will be clearly stated.*

## Appendix A

Increasing Level of Participation	Definition	Promise to Community	Examples
<b>EMPOWER</b>	To place decision-making in the hands of the community	Go thru due process to before making decisions	Delegated Decisions
<b>COLLABORATE</b>	To partner with the community in the decision process, including the development of alternatives and preferred solutions.	We will look to the community for advice and incorporate to see suggestions into decisions.	Committees and participatory decision making.
<b>INVOLVE</b>	To work directly with the community throughout the process to ensure understanding and consideration	CROW FM will work with the you to ensure community participation and ensure feedback on how that participation influenced decision making	Direct involvement in CROW FM.
<b>CONSULT</b>	To obtain community feedback on alternatives and/or decisions	We will keep the information flowing and ensure the community is aware of how decisions were reached.	Public Comment Surveys
<b>INFORM</b>	To provide the community with a balanced and objective information to allow them to understand opportunities and/or solutions.	We will keep you informed	Crow Website Member bulletins Broadcasts